

I talked well of Louisiana Unemployment and did not knock on wood and it has all fallen apart in the past two days. WE WILL GET IT FIGURED OUT. I know it is the beginning of the month and many of you have bills that are due. We are working as fast as possible to get it straightened out.

### Weekly Certifications

EVERYONE should continue to try to file weekly certifications each week. If it gives you an error or does not let you, take a screen shot of it and send me an email. [sect@iatse478.org](mailto:sect@iatse478.org)

### Filing issues

Louisiana Unemployment is still trying to work out the looping issue that is keeping us from completing filing new / reopening claims. If you have tried to reopen you claim and could not move forward with it please be sure to email me. I still have a list of people to help get these filed. If there is any issue with filing your weekly certification next week, please email me. We will get it figured out. The email is what I'm going to need to make sure to have documentation to clear up an issue and get a week paid that might get missed.

### Payment issues

Some people have not received their payments from this week. There is an issue going on that they haven't confirmed or figured out yet. Please see Identity Validation.

### Identity Validation

Please check your spam for an email from Louisiana Unemployment to see if they asked you to verify your identity by uploading your Driver's License and Social Security Card to their system. These have been some of the issues with payments not releasing. If you have uploaded your documents and the payments have not released, please email me with when you uploaded the document. Email [sect@iatse478.org](mailto:sect@iatse478.org) with your username. You can send your password if you want, but it is not necessary. Below is what the email says. Some people did not get it in their inbox. If your payment was not released, this is probably why. Follow the steps in the attached document for uploading documents.



A claim for unemployment insurance in your name was recently received by the Louisiana Workforce Commission (LWC). As part of our enhanced security measures, we are requiring additional identity verification from you in order to process your claim. LWC staff has been actively reviewing documentation already submitted and clearing issues from affected claims.

**If you have already uploaded your documentation**, please check your claim and if the identity verification issue says, "Qualified," no further action by you is necessary.

**If you have NOT uploaded your identity verification yet**, this is what you will need to do:

- Provide clear photos of your state-issued driver's license AND Social Security card. You can upload your documentation via HiRE by logging in and going to Document Management in the left navigation and selecting "Upload a Document." **For security reasons, do NOT email your documents.**
- A step-by-step guide on how to upload documents is attached to this email. You can also view an online tutorial [here](#).
- Once you have verified that your identification documentation has uploaded correctly into HiRE, email [IDProof@lwc.la.gov](mailto:IDProof@lwc.la.gov) with your name and phone number as listed in your HiRE account. **Please email IDProof only ONCE – sending multiple emails notifying us of your documentation upload will slow the review process.** An LWC representative may contact you for more information.

## Steps Forward

These are all things that can be dealt with. The 478 Office, banks, and the unemployment offices are closed tomorrow for the July 4<sup>th</sup> Holiday. We will tackle all these issues on Monday (I'm sure my inbox will be full of new things). The programmers should have the ability to do what they need to do since we have identified so many issues.