

Mississippi:

Mississippi Department of Employment Security

<https://mdes.ms.gov/>

Unemployment claims and select Unemployment Claims - Home

<https://mdes.ms.gov/unemployment-claims/>

Click GET INFO under Get the Details first for information about filing claims, qualification and how to file weekly

Click EXPLORE HERE under Claims Information after this for more information regarding types of claims you can file

Click on FOR ONLINE UNEMPLOYMENT SERVICES INCLUDING THOSE RELATED TO COVID-19, CLICK HERE

<https://accessms.mdes.ms.gov/accessms/faces/login/login.xhtml>

There are 3 ways to register:

1. Online as above

2. At a WIN Job Center nearest you (However, the click here link for locations does not work)

You can go to the library to file online if you do not have a computer or go to a WIN Job Center and use a computer

(However, now they may be closed to the public)

3. By phone (601) 855-3133 or 1-888-844-3577

*****You need to create an online claimant user ID first.

Alabama:

Alabama Department of Labor

<https://www.labor.alabama.gov/>

The page is similar to MS but with a different layout for navigation.

There is specific information on this page... Click on COVID-19 RESOURCES [Information regarding COVID-19 (Coronavirus)]

<https://www.labor.alabama.gov/covid19resources.aspx>

*****Alabama Career Center Locations are closed to the public

Under Alabama Announces Support for Workers Impacted by COVID-19.... An Alabama Press Release that is informative

Under Coronavirus and Unemployment Insurance Benefits Frequently Asked Questions... I found this page to be helpful

<https://www.labor.alabama.gov/Coronavirus%20Unemployment%20Benefits%20FAQ.pdf>

From the home page: <https://www.labor.alabama.gov/>

Click on GET HELP under Claimants

<https://www.labor.alabama.gov/uc/ICCS/>

Then select the bubble “Establish a New or Reopen a UC Claim” and click Continue. There are other options on this page to select from, once you have created your claim, like File Weekly Claim Certification. You must have JavaScript and Cookies enabled. Application may be used with any browser. (If you have difficulty with a browser, best results will be achieved with the latest version of Internet Explorer. If you have problems call the toll free claims line 1-800-752-7389).

<https://www.labor.alabama.gov/uc/Claims/default.aspx>

Click on Contact for contact information and to file by phone

<https://www.labor.alabama.gov/uc/phone.aspx>

Please be patient with the system, stay tuned for more updates, keep your eyes on your inbox, and don't hesitate to reach out when you need us!

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