## Refiling snag

I'm working with unemployment right now about refiling claims. There is a snag in their programming we are trying to work out. It is creating a loop in the work history section that we cannot get past.

You only need to file a new claim if you saw this when you filed your weekly certification or have an exhaustion notification.



If you receive \$247 per week from unemployment, you probably did NOT see this and there is no need to refile.

Please email me with your username and password if you are not sure and would like for me to check or need assistance with refiling.

I do have an instruction document almost ready. It just needs the last few steps. As soon as we can get claims to process, I'll send it out.

## **Identification Verification Snag**

Some of you received emails requesting Identification Verifications to be uploaded to the Unemployment website. Please do so. Then email me that you did it. The snag here is that they have to manually override the system and key the verification. It is not notifying them when files are uploaded. Email me at <a href="mailto:sect@iatse478.org">sect@iatse478.org</a> with your username and that you had to upload identification. I'll send them a list each day.

## Claim reopens

When a claim is reopened, it is supposed to sit in their system for 14 days before they get notice to act on it. So if you have to reopen a claim, for any reason, please email me and I'll ask them to process it. Be sure to tell me why you had to open a new claim. I will need your username.

Back to the phone with LWC to see if the programmers can figure this out so we can get these refiled.