

9-7-21 Unemployment Update

Dawn spoke with Unemployment. If you are having problems with ID.me make sure your ID is on a contrasting surface and well lit. Take the photos flat. Make sure there is not a glare. This works best with a Driver's License or ID card as opposed to a passport (it has that protective shimmer coating). If you have your ID in LA wallet, you can screen shot the image. It might even help with it matching things up. Download the LA Wallet app. <https://lawallet.com/> It can also hold a copy of your vaccination record if you are a Louisiana resident.

Once you get past the ID verification photos stage (front and back of your ID), you will need a web camera or smart phone to do your face scan. It is really odd because it is a line drawing. Once the image is green and starts to count down, don't move until you flash through the rainbow and the screen changes to text. Then it asks you a couple of other questions to verify your information. If you get through all this and back to the Unemployment site, you only have to do this once. And it saves it.

If these options with ID.me don't work, then try logging in at another time. The system is probably overwhelmed, or you have a weak connection.

This ID.me process is probably going to be required by DSNAP and possibly FEMA, so once you get it done once, you should be good to go.

MORE Unemployment – If you were denied unemployment before or even now and get a Monetarily Ineligible, PLEASE let me know. I'm supposed to report those to LWC so they can be individually reviewed and possibly addressed with the Federal Department of Labor to see if something can be done.